



NCHA DECANTS DATA

2025-2026

Total decants	75
Decants under 1 week	7
Decants between 1 week to 1 month	28
Decants over 1 month	40

NCHA will decant a customer when a property is determined unsafe to live in whilst works are carried out. Decant decisions will be taken by qualified colleagues and will adhere to relevant legislation, such as Awaab's Law.

The reasons for a decant will vary dependent on the identified issue(s). The length of time required for the works to be carried out will determine the length of the decant. NCHA work to a detailed cross departmental procedure to ensure decant lengths are kept to a minimum and the customer is kept updated throughout.