

Encha

Get ahead with an apprenticeship

Explore a variety of roles and careers with us.

Who we are

We're Nottingham Community Housing Association, known to many as NCHA. We offer housing and care and support services across the East Midlands.

Key things to know about us:

- We've been around since **1973**
- Over **1,200** people work for us
- We own and manage over **10,000 homes**
- We house more than **20,000 people**
- We offer almost a **million hours** of care and support to vulnerable adults
- We work in **Nottinghamshire, Derbyshire, Lincolnshire, Leicestershire, Northamptonshire and Rutland.**



Our values

Our values are CLEAR.

We're proud of what they represent and they influence everything we do at NCHA.

Caring

We care about what we do and the way we do it.

Learning

We learn, improve and change to deliver great services.

Enthusiastic

We're engaged and motivated to make a difference.

Accountable

We're answerable for what we do and don't do.

Resilient

We're ready to respond to opportunities and challenges.

About our homes

We do so much and we're a diverse organisation with lots to get involved in.

As well as offering homes for rent, we sell shared ownership properties and provide supported accommodation for vulnerable people.

It's not about profit for us. We do what we do, because 'home' is the foundation for everything. You could be a part of that, by maintaining our homes or helping us to create new, energy efficient ones.



Why work for us

We look after our colleagues and their wellbeing is important to us. Without the dedication of our people we can't deliver new homes and great services.



Working with us gets you:

- A workplace pension
- 36.5 days annual leave
- Flexible working hours
- Free healthcare cash plan
- Free on the job training and qualifications
- Access to cycle to work and discounted bus pass schemes.

If you're looking to pursue a career with a company that values its colleagues, you've come to the right place.

Find out more about how we reward our colleagues.



Opportunities for you

We provide a range of apprenticeships including multi-trades, plumbing and heating, joinery, plastering, painting and decorating and electrical.

This will give you:

- Experience working in a range of multi-skilled trades such as joinery, plumbing, plastering and painting and decorating.
- An understanding of customer experience and business planning.
- Access to a mentor and development opportunities.
- A competitive salary which increases as you progress through your apprenticeship.

What do I need to apply?

- You must be aged 16 or over by your start date with NCHA.
- You must have a great attitude to learning.
- Plenty of enthusiasm, ambition and good time keeping skills.
- Ideally grade C/4 or above in maths and English.
- A drive to work in housing, help people create better lives and demonstrate our CLEAR values every day.

Here's examples of the kind of work you could get to experience with us.



Trade roles:

Painter and decorator
Joiner
Plumber
Plasterer
Electrician.



Business services:

Work planner
Administrator.

The flowchart below outlines how you can progress with us, once you've completed your apprenticeship.

Start - 12 months

L2 Property Maintenance Operative apprenticeship

You'll get to try different roles, with a mentor to guide you through your experience in various areas of property services. In this time, you'll work towards completing your apprenticeship.



Achieve - 12 months

L2 Property Maintenance Operative qualification

Once you've completed your apprenticeship, you'll be supported to make a choice to progress in a specific area. During this time, you'll develop your skills further by completing a specific qualification in this area.



Progress - 12 months and onwards

L2/L3 Trade specific apprenticeship

We'll support you to complete a trade specific apprenticeship and if successful we'll help you to find a permanent full-time role at NCHA in your chosen trade.



Meet our apprentices

We believe that apprenticeships are a great way to develop home-grown talent. Meet Joe and Leo to find out what they think.



Joe,

former Property Maintenance Operative, now studying for an apprenticeship in joinery:

“

The Property Maintenance Operative (PMO) Apprenticeship Level two gave me a chance to learn about plumbing, painting, joinery and plastering, before choosing which area I would like to specialise in. After a year I knew joinery was for me. I love making something useful and the problem-solving skills involved. I'm now studying for an apprenticeship in joinery and hope to become a qualified joiner with NCHA.

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Leo,

former Property Maintenance Operative, now studying for an apprenticeship in joinery:

“

If I could give one piece of advice to someone considering an apprenticeship, it would be: just go for it. Don't overthink it. It's a great chance to learn, earn, and gain real experience all at once. I think apprenticeships are really important for the future of our industry too. They bring more young people in and help build a skilled, confident workforce.

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Access Training

We're always looking for ways to give people the skills they need to get ahead. A partnership with Access Training to create 'Multi-Skilled Property Maintenance Operative' apprenticeships has meant we're giving people like you a way to earn while you learn!

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You'll attend Access Training one day a fortnight to receive practical training on the skills you will need to work in our customers' homes, and then spend the rest of your time learning on the job with our teams.



Getting in touch

Sign-up for our weekly job alerts
at ncha.org.uk/jobs or get in touch
directly at:

- 📞 0345 650 1205
- ✉️ hr@ncha.org.uk
- 🌐 www.ncha.org.uk



Nottingham Community Housing Association Limited is a
charitable community benefit society, registered with the
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