

SERVICE CHARGE

96 Holme Road

West Bridgford, Nottingham, NG2 5AD

Rushcliffe Borough Council

Applies to: No. of properties: Flats 1 and 2 2

Other Information:

Holme_Road_96_NG25AD

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Scheme Manager

Cleaning of internal communal floor areas.

Communal windows, window cills and internal frames of communal areas will be cleaned.

Windows and doors of the tenant's property within the communal area are not the responsibility of the Scheme Manager.

Sweep & litter pick immediately outside communal area doors.

Removal of cobwebs/debris from walls, ceiling and emergency lighting where accessible.

Carry out a litter pick and any remove debris (leaves etc).

Ensure that parking bays and access paths are clear of debris.

It is the tenant's responsibility to arrange for the disposal of large items, you can do this by contacting the Local Authority.

Fly Tipping/removal of large items will incur an additional charge.

Remove and or report any fly tipping within the estate boundary.

Carry out an Estate Inspection within the scheme boundary to check for any Health & Safety, maintenance or grounds maintenance concerns. The Scheme Manager will report any concerns to the relevant department.

Scheme Mangers will report any faults/Health & Safety issues they notice, however NCHA encourage tenants to report directly to NCHA Property Services any faults within their own property or communal area.

The Scheme Manager will ensure that Fire Safety Checks are completed.

The Scheme Manager Hours are charged over a 52 week period. Due to annual leave sickness cover, training attendance and meetings you may not receive 52 visits.

NCHA will provide cover for long term absence to ensure Health and Safety checks are completed and to cover the cleaning of the building.

Fire Safety Systems and Emergency Lighting

Fire safety systems and emergency lighting will be tested weekly or fortnightly by Scheme Managers and serviced twice a year by NCHA Property Services or their appointed contractor.

Futher & Additional Information

Please treat contractors with due courtesy.

If you have any questions about service provision, please contact this office on 0800 0138 555 or Communalservices@ncha.org.uk and we will be happy to help.



