

# **SERVICE PROVISION**

Trent Side, Mather Rd

Newark Castle Station Estate NG24 1FB

Newark and Sherwood

# **APRIL 2022 - MARCH 2023**

Applies to: Flats 1,2, 3 & 4 (with own entrance)

No. of properties: 4 of 12

Other Information:

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### **Digital TV Aerial**

Provision of communal digital TV aerial.

Provision of communal digital TV aerial and satellite dish.

Will only attend to and repair a communal TV aerial (contact NCHA Property Services to arrange repair tel 0800 0138555).

If tenants have their own satellite or cable provision, they will have to contact the appropriate service provider themselves.

#### **Refuse Removal (Domestic)**

NCHA leases waste paladins from the Local Council and collection is the responsibility of that Council.

Note: Bulky Waste Collection should be arranged by the tenant directly with their Local Council

## **Futher & Additional Information**

Please treat contractors with due courtesy.

If you have any questions about service provision, please contact this office on 0800 0138 555 or Communalservices@ncha.org.uk and we will be happy to help.