

Informal advocate nomination form

Please complete this form to confirm the details where you wish to give permission to a friend, family member or support worker to act as your 'general advocate'.

The form gives NCHA permission to talk to your advocate on your behalf, about matters relating to your tenancy in any or all of the following areas:

- Maintenance (including reporting repairs & arranging appointments)
- Income (including discussing payments & benefit claims)
- Tenancy (including discussing general tenancy and service provision issues)

You can choose to nominate one or more people to act as a general advocate.

Notes and limitations:

1. The powers granted by this agreement to the general advocate are limited and do not include decisions which will have a legal impact on the tenancy. Where a customer needs an advocate to make legal decisions, a Power of Attorney - Ordinary, Enduring or Lasting must be in place and registered with NCHA. If the customer has not registered a Power of Attorney and now lacks the capacity to make decisions a Court of Protection Deputy should be appointed (This action can be completed through our Power of attorney form).
2. All advocates acting on behalf of a customer MUST ensure that they have the full agreement of the customer for any decisions made and MUST NOT continue to act on behalf of the customer in the event that this advocacy agreement is ended by the customer. Customers should inform NCHA as soon as possible of any decision to end this agreement.
3. All advocates must provide a password (that has been chosen by the customer) before acting on behalf of the customer.
4. The permission granted to act as an advocate must be reviewed annually. Any informal advocate permissions not renewed after a year will be removed from our system.

NCHA: Informal Advocate nomination

Customer Name 1:

Customer Name 2:

Address:

Post Code:

Email:

Telephone:

Form of Advocacy

I give permission for my advocate to discuss the following (tick all the apply):

Advocate 1	Maintenance	Income	Tenancy
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Advocate 2	Maintenance	Income	Tenancy
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Advocate details:**Advocate 1:****Advocate 2:**

Name:

Name:

Organisation:

Organisation:

Address:

Address:

Post Code:

Post Code:

Telephone:

Telephone:

Email:

Email:

Agreed Password 1:

Agreed Password 2:

Acceptance:**I confirm that I am prepared to act as an Informal Advocate in the areas specified above. I understand and accept the notes and limitations stated above.**

Advocate 1 signature:

Date:

Advocate 2 signature:

Date:

I confirm that I give consent for the above persons to act as Informal Advocates. I understand and accept the notes and limitations stated above.

Tenant 1 signature:

Date:

Tenant 2 signature:

Date: